# GENERAL MANAGER (SCLIWC) Tompkins County

Department:Town of Ithaca for the Southern Cayuga Lake Intermunicipal Water Commission (SCLIWC)Classification:Exempt per NYS CSC 10/24/00Labor Grade:SCLIWC GRade 10Approved:3/9/00 SCLIWC, 3/13/00 Town of IthacaRevised:6/14; 2/15By:AF, Commissioner of Personnel

#### **MINIMUM QUALIFICATIONS:** EITHER:

(a) Graduation from a regionally accredited or New York State registered college or university with a Master's Degree in Biology, Chemistry, Environmental Science, Engineering, Business Administration or related field **AND** three years of senior management level leadership/supervisory experience in water production or distribution in a Type IA municipal water treatment facility; **OR** 

(b) Graduation from a regionally accredited or New York State registered college or university with a Bachelor's Degree in Biology, Chemistry, Environmental Science, Engineering, Business Administration or related field **AND** five years of senior management level leadership/supervisory experience in water production or distribution in a Type IA municipal water treatment facility; **OR** 

(c) Graduation from a regionally accredited or New York State registered college or university with an Associate's Degree in Biology, Chemistry, Environmental Science, Engineering, Business Administration or related field **AND** seven years of senior management level leadership/supervisory experience in water production or distribution in a Type IA municipal water treatment facility; **OR** 

(d) Graduation from high school or possession of a high school equivalency diploma **AND** ten years of senior management level leadership/supervisory experience in water production or distribution in a Type IA municipal water treatment facility; **OR** 

(e) Any combination of training and experience equal to or greater than that described in (a), (b), (c) and (d) above.

Tompkins County is Committed to Equity and Inclusion. We encourage those with similar values to apply.

#### Special Requirements:

Possession of a valid NYS driver's license at the time of appointment or within 30 days of appointment, and must be maintained throughout the duration of employment.

#### **DISTINGUISHING FEATURES OF THE CLASS:**

This chief administrative position for the Southern Cayuga Lake Intermunicipal Water Commission (SCLIWC) is responsible for planning, directing and coordinating the administrative and operational functions of the SCLIWC, ensuring adequate water supply, transmission, and distribution. Incumbent provides professional recommendations to the 10 member SCLIWC board to assure quality operation of the Type IA water treatment plant, transmission, and distribution systems and administrative services. Work is performed under the general direction of the board and in accordance with policies and procedures established by SCLIWC. This position requires considerable exercise of independent judgement. Administrative supervision is exercised over the entire SCLIWC staff. Attendance at SCLIWC meetings is required. The incumbent performs other related duties as required.

## **TYPICAL WORK ACTIVITIES:**

Supervises and directs policy and programs including the areas of capital improvements, public relations, personnel and all administrative and operational functions of SCLIWC;

Recommends and implements SCLIWC goals and objectives;

Evaluates system management approaches to:

- Billing, including database management.
- Customer service and interaction.

• Operations, including maintenance of, operation of, and improvements to the water supply, treatment, transmission, and distribution systems.

Supervises department managers' preparation of the annual operating budget requests and monitors the approved budget in accordance with the SCLIWC's guidelines;

Supervises department managers' preparation of the capital improvement budget, manages allocated capital project funds and capital projects;

Recommends revenue sources, including water rate schedules, fees, and other charges for service;

Analyzes and recommends computer hardware and software needs in conjunction with IT personnel and department managers; Monitors compliance with investment and purchasing policies, as SCLIWC's Purchasing Agent;

Provides technical support to SCLIWC and member municipalities;

Oversees personnel matters including training, evaluations, job descriptions, hiring, terminations, and compliance with all civil service requirements in conjunction with the Town of Ithaca Human Resources Manager and department managers;

Reviews use of available space and makes recommendations on work environment, equipment

and safety practices;

Interacts with staff/boards of member municipalities, regulatory and other agencies, customers, public and media;

Reviews and recommends changes to formal agreements involving SCLIWC and member municipalities and other agencies; Responsible for compliance with local, state and federal laws and requirements;

Follows and enforces safety rules and general work habits regulations;

Attends training to enhance knowledge, skills, and ability;

Operates computers for administrative and operational purposes;

Performs all activities appropriate to the successful operation of SCLIWC.

### KNOWLEDGE, SKILLS, ABILITIES AND PERSONAL CHARACTERISTICS:

Thorough knowledge of the principles, practices and procedures of public administration, management leadership, and

supervision of a Type IA water treatment plant and transmission and distribution systems;

Good knowledge of governmental accounting and budgeting practices and procedures;

Good knowledge of engineering practice and design relating to water systems;

Good knowledge of the federal, state and local laws regulating the operation of a water supply, transmission, and distribution system;

Good knowledge of public relations principles and practices;

Working knowledge of computers and related software for a water system;

Ability to plan, organize, direct, and evaluate the work of others with an emphasis on teamwork;

Ability to analyze management and fiscal reports;

Ability to prepare reports relating to financial, administrative and personnel matters;

Ability to operate computers for administrative and operational purposes;

Ability to communicate effectively orally and in writing and deliver effective presentations;

Ability to apply sound judgment;

Ability to perform work with accuracy;

Committed to a team approach to problem-solving;

Ability to accurately create legible records;

Ability to meet deadlines while performing in an unsupervised atmosphere;

Must be customer service oriented with an ability to maintain interpersonal relationships;

Performs duties in a cooperative, courteous and professional manner;

Alert, observant, reliable, and dependable;

Must maintain a neat and presentable appearance;

Must practice safe driving and work habits;

Ability to get along with others utilizing tact and courtesy;

Physical condition commensurate with the demands of the position.

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